

Competition Terms And Conditions

Hennie's / Toks & Tjops Weekly Lucky Draw

1. COMPETITION OVERVIEW

- 1.1. These terms and conditions govern the Toks & Tjops Weekly Lucky Draw (the "Competition"), through which Castle Lager draught beers are given away on a weekly basis.
- 1.2. The Competition is promoted by Hennie's (Pty) Ltd ("Hennie's", "we", "us") and is sponsored by The South African Breweries (Pty) Ltd (the "Sponsor").
- 1.3. The Competition runs from 3 July 2026 to 31 March 2027, with a new draw taking place every Friday.
- 1.4. Each week, 300 Complimentary Castle Lagers will be given away, redeemable at participating Hennie's branches in South Africa.

2. HOW TO ENTER

- 2.1. Entry is via the Hennie's App only. No other method of entry will be accepted.
- 2.2. Entrants may scan the QR code shown on the Friday night Toks & Tjops broadcast between 20:00 and 20:55 during the Competition Period. Entries received outside this window will not qualify.
- 2.3. The QR code must be scanned using the Hennie's App or with a supported smart phone camera application. Screenshots, shared codes, or scans via any other application will not constitute a valid entry.
- 2.4. Only one entry per person per draw will be counted. Hennie's reserves the right to monitor entry volumes and to disqualify any entrant suspected of submitting multiple or fraudulent entries.

3. WHO CAN ENTER?

- 3.1. Entrants must be 18 years or older. By entering, the entrant confirms they meet this age requirement.
- 3.2. The prize (Castle Lager) will not be issued or redeemed to any person who cannot show they are 18 or older. The redeeming manager may request ID at the point of redemption.
- 3.3. It is the entrant's responsibility to ensure that their entry is successfully submitted via the Hennie's App or a supported smart phone camera application. Hennie's is not

responsible for entries that are not received due to App malfunction, network failure, or any other technical issue outside of our reasonable control.

4. THE DRAW

- 4.1. A lucky draw is conducted electronically in the Hennie's App system at 20:55 each Friday from all valid entries received that evening.
- 4.2. Winners will see "YOU'VE WON!" and non-winners will see "SORRY, BETTER LUCK NEXT WEEK" in the Hennie's App. Entrants who have push notifications enabled will also receive a notification of the result.
- 4.3. The draw is automated and final. No correspondence will be entered into regarding the outcome.

5. REDEMPTION

- 5.1. To claim the prize, the winner must show the redemption QR code to a branch manager at a participating Hennie's branch. The manager will scan the code to confirm and mark the prize as redeemed.
- 5.2. Only branch managers may process redemptions. Redemption codes scanned by any other staff member will not be valid.
- 5.3. The prize must be redeemed within 6 (six) months of the win being recorded in the Hennie's App. Prizes not redeemed within this period will lapse, and no extension, substitution, or cash alternative will be given.
- 5.4. The prize is not transferable, is not exchangeable, and has no cash value.
- 5.5. One redemption per winning entry. Once a code is scanned and marked "redeemed," it cannot be reused.

6. GENERAL

- 6.1. Hennie's reserves the right to cancel, suspend, modify, or terminate this Competition at any time without prior notice, for any reason, including but not limited to fraud, technical difficulties, supply constraints, or circumstances beyond our reasonable control. In the event of any dispute, Hennie's decision is final and binding and no correspondence will be entered into.
- 6.2. Hennie's is not responsible for:
 - 6.2.1. any technical failure of the Hennie's App, including failure to scan, register, or process an entry;
 - 6.2.2. network, connectivity, or platform outages affecting entry submission;
 - 6.2.3. lost, late, duplicated, or incomplete entries;

- 6.2.4. any costs incurred by an entrant in participating in the Competition, including without limitation data costs; or
- 6.2.5. any damage to property or person arising from participation in the Competition.
- 6.3. Hennie's reserves the right to amend these terms and conditions at any time by publication on its website (www.therealhennies.co.za) during the Competition period.
- 6.4. Hennie's decision on all matters relating to entries, draws, and prizes is final.
- 6.5. By entering, entrants consent to Hennie's processing their personal information (including phone number, where verification is used) for purposes of running the competition and administering the prize, in accordance with Hennie's privacy policy and POPIA.
- 6.6. These terms and conditions are governed by the laws of the Republic of South Africa.

7. CONTACT INFORMATION

If you have any questions about this Competition or these terms and conditions, please contact us:

Email: blaf@therealhennies.co.za

Website: www.therealhennies.co.za

Social Media: @therealhennies (Instagram, Facebook, TikTok)